



महानिरीक्षक (एनसीआर खण्ड) का कार्यालय
केन्द्रीय औद्योगिक सुरक्षा बल
(गृह मंत्रालय)

ब्लॉक न.11, 5वीं मंजिल
के.स.क.परिसर, लोधी रोड़, नई दिल्ली-110003
Dated : 12-06-2025

No.PR-13019/NCRS/PROV/PROCUREMENT OF ES/2025-55224-(E)

To,

The Asstt. Inspector General (Tech)
CISF HQrs., Block No. 13, CGO Complex
Lodhi Road, New Delhi 110003

Subject :-**PROCUREMENT OF 04 NOS ELECTRONIC STETHOSCOPE FOR CISF UNIT PHC NEW DELHI**

It is informed that as per the concurrence of FA/CISF and the approval of IG/NCRS, the following bid for the procurement of 04 Nos. Contactless Stethoscope/Electronic Stethoscope (Digital) pertaining to CISF Unit PHC New Delhi, has been published on the GeM portal. To ensure maximum participation of relevant bidders/firms in the bidding process, the bid details are required to be uploaded on the CISF website. The details of the published bid are as follows:

Item	Contactless Stethoscope/Electronic Stethoscope (Digital)
Bid No.	GEM/2025/B/6226195 dated 10.06.2025
Bid floating Date	10.06.2025
Bid End Date	01.07.2025

02. The documents related to the above-mentioned bid are enclosed herewith for ready reference.

03. In view of the above, it is requested that the bid details may kindly be uploaded on the CISF website to ensure wider publicity, please.

Encl.: As above

Digitally signed by
रकेश भूषण
RAKESH BHUSHAN,
कमाण्डेन्ट/सहायक महानिरीक्षक/एनसीआरएस
COMMANDANT/AIG/NCRS,
IG NCR DELHI,
12-06-2025

Copy to:-

01. The Dy. Inspector General, CISF Unit PHC New Delhi: For kind information and necessary action please.

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	01-07-2025 11:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	01-07-2025 11:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Home Affairs
विभाग का नाम/Department Name	Central Armed Police Forces
संगठन का नाम/Organisation Name	Central Industrial Security Force (cisf)
कार्यालय का नाम/Office Name	Cisf Hq 13 Block Cgo Complex Lodhi Road Delhi 03
क्रेता ईमेल/Buyer Email	prov.ncrs@cisf.gov.in
कुल मात्रा/Total Quantity	4
वस्तु श्रेणी /Item Category	Contactless or Electronic Stethoscope (Digital)
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	Contactless or Electronic Stethoscope (Digital)
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Digital Electronic Spirit Level (Digi level or Digital inclinometer), Desktop Calculator - Electronics, Electronic dosimeter, Electronic Lectern, Spirometer, Electronic Theodolite, Automatic Milk Collection Unit with Electronic Milk Analyzer and Adulteration testing, Battery-Powered Electronic Clock, Photo stickers or Stickers, electronic digital postal franking machine
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> • Deep Search Mine / Metal Detector as per (MHA) QRs • Explosives / Narcotics Trace Detector • Non Linear Junction Detector as per (MHA) QRs
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	16 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	66 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)

बिड विवरण/Bid Details	
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Exemption for Years Of Experience and Turnover	Yes
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years Of Experience and Turnover	Yes
विक्रेता से मांगे गए दस्तावेज़/ Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ में है/ Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
विगत प्रदर्शन / Past Performance	10 %
बिड से रिवर्स नीलामी सक्रिय किया/ Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/ RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/ Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय / Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/ Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Auto CRAC Days	45
मूल्यांकन पद्धति/ Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/ Arbitration Clause	No
सुलह खंड/ Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
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ईएमडी राशि/EMD Amount	66080
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	38

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

DDO

Office of the Inspector General, CISF NCR Sector HQrs. 5th Floor, Block-11, CGO Complex, Lodhi Road, New Delhi-110003

(Assistant Commandant)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.

3. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
4. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
8. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
9. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
10. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or

similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

11. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with pre-dispatch/post-dispatch inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The buyer has a right to inspect goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection Fee/ Charges (as pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but may be recovered from the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer. If so requested and accepted by the seller, initially seller may pay for inspection charges as applicable and get the same reimbursed from buyer if consignment accepted by the Inspecting Officer. For reimbursement seller has to submit proof of payment to Inspection Agency.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection as per contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores would be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for satisfying himself that the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative /inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting officer may demand of him for any test, and examination, other than special or independent test, which he shall require to be made on the seller's premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place other than his premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities or for special/ independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of test facility at sellers premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may like fit and proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision as regards the rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with a recognised Government or purchaser's mark.

12. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Contactless Or Electronic Stethoscope (Digital) (4 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Ajay Kumar Pradhan	110001,Office of Deputy Inspect General, CISF Unit Parliament House Complex, New Delhi	4	90

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

4. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not

contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

5. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

6. **Generic**

Scope of supply includes Training: Number of employees to be trained

10

, Place for Training

CISF Campus Mahipalpur, New Delhi

and Duration of training

1

days.

7. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

8. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

9. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the

date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

13. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

14. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

15. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

16. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

17. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

18. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

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. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

19. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Asstt. Commandant/DDO, Office of the Inspector General, CISF NCR Sector HQrs. 5th Floor, Block-11, CGO Complex, Lodhi Road, New Delhi-110003

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

20. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

(i) Compliance with MHA-approved QRs/TDs: Participating firms/suppliers shall ensure that their product, i.e., '**Contactless Stethoscope/Electronic Stethoscope (Digital)**', fully complies with the QRs/Specifications approved by the MHA, as outlined in letter No. P/604/24/389/CS/E-135090/ PRO(Ord)/NSG-5506, dated 27.11.2024. Please disregard the GeM category specifications and their associated values mentioned in the bid document for the subject store. The procurement of the '**Contactless Stethoscope/Electronic Stethoscope (Digital)**' will be strictly based on the MHA-approved QRs/TDs. (The MHA-approved QRs/TDs can be found in the PDF format uploaded under the 'Quality Assurance Plan Document' column).

(ii) Field Trial: The product offered by firms/suppliers under this category shall undergo a field trial, and the product will be evaluated according to the MHA-approved trial directives circulated in No. P/604/24/389/CS/E-135090/ PRO(Ord)/NSG-5506, dated 27.11.2024. The brief details of the field trial are as follows:

- **(a)** The bidder must have their product ready for the field trial within 15 days from the bid opening date.
- **(b)** The field trial will be conducted by the Board of Officers in the Delhi NCR region/decided by the procuring entity/ locations specified in MHA approved QRs/TDs.
- **(c)** The date and time of the field trial will be communicated by the Board of Officers in due course.
- **(d)** All requested certificates and lab reports must be provided during the field trial.
- **(e)** Bids from firms/suppliers whose products fail to meet the approved QRs/Specifications during the field trial will be unequivocally rejected.
- **(f)** Bids from firms/suppliers who willfully fail to comply with or abstain from participating in the field trial, as per these additional terms and conditions, will also be unequivocally rejected.
- **(g)** The firm shall bring all necessary items/equipments, as specified in the MHA-approved QRs/TDs, at the time of field trials for the evaluation of the offered product in accordance with the MHA-approved QRs/TDs.

(iii) Past Performance Criteria: The bidder must have supplied at least 10% of the bid quantity of the same or similar category products in at least one of the last Three (3) financial years prior to the bid opening date to any Central/State Government Organization, PSU, or Public Listed Company.

(iv) Proof of Supply: The participating bidder must upload copies of invoices, along with CRAC/third-party inspection release notes or acceptance of stores, as well as the relevant contracts or su

pply orders, to support proof of supplies required in the bid.

(v) False Documents: If it is found that the CA certificate, documents pertaining to proof of supply, experience certificates, or lab reports are false, manipulated, or edited, the bid will be rejected at any stage of the procurement process. Legal action, as per the Terms and Conditions of GeM, will be initiated against the defaulter/firm.

(vi) Warranty: A 3-year warranty is mandatory. The participating bidder must submit an acceptance certificate both at the time of uploading the technical bid and again upon delivery of the goods. Additionally, the successful bidder must provide a certificate or undertaking regarding the shelf life of spare parts/accessories/services, if specified in the MHA-approved QRs/Specifications, at both stages. Failure to comply with these requirements will result in disqualification.

(vii) Lab Reports: To verify compliance of the product with the technical specifications outlined in the MHA-approved QRs/TDs for 'Contactless Stethoscope/Electronic Stethoscope (Digital)'—as referenced in the Buyer Added Text-based ATC—the participating bidder must submit a copy of the Lab test report/certificate from a National/ Internationally accredited laboratory at the time of uploading the technical bid. Failure to submit the lab report will result in disqualification of the bidder.

(viii) Certificates: All required certificates and undertakings must be uploaded along with the bid, as specified in the MHA-approved QRs/TDs. Failure to comply will result in disqualification of the bidder.

(ix) Principal/OEM Participation: Either the Principal/OEM or its authorized dealer/agent may participate in the tender on behalf of the Principal/OEM, but both cannot bid simultaneously for the same item/product in the same tender (as per CVC Circular No. 03/10/12 dated 13/01/2012).

(x) Tender Cancellation: The Procuring Entity may cancel the procurement process or reject all bids at any time before intimating acceptance of the successful bid, as per the circumstances outlined under Rule 173 of the GFR 2017.

(xi) Conformity of Additional Specifications: The participating bidder must submit an acceptance certificate for the additional specification parameters outlined in the bid document.

(xii) Manufacturer Authorization: If an authorized distributor or service provider is submitting the bid, they must provide a valid Authorization Form/Certificate along with the details of the OEM (Original Equipment Manufacturer) or Original Service Provider. These details must include the name, designation, address, email ID, and phone number of the OEM/Service Provider. Additionally, the bidder must submit relevant documents confirming that the OEM manufactures of the specified equipment. Failure to comply with these requirements will result in disqualification of the bidder.

(xiii) Acceptable Banks for EMD/EPBG: Participating bidders must ensure that the requisite EMD/ePBG is provided from one of the following acceptable banks: "**State Bank of India, ICICI Bank, HDFC Bank, IDBI Bank, Kotak Mahindra Bank, IndusInd Bank, Yes Bank, Axis Bank, Bank of India, Punjab National Bank, or Bank of Baroda.**" The concerned bank must certify that the deposit can only be withdrawn on demand or with the sanction of the pledgee. For the rele

ase of the EMD/Security Deposit (ePBG), the FDR will be released in favor of the bidder by the Buyer after making an endorsement on the back of the FDR, duly signed and stamped, along with a covering letter.

(xiv) Format for Self-Certification under Preference to "MAKE IN INDIA" Policy:

With reference to the GeM bid No. _____ dated _____, in line with Government Public Procurement Order No. P-45021/2/2017-PP(BE-II) dated 16.09.2020, as amended from time to time and as applicable on the date of submission of the tender, we hereby certify that we, M/s _____ (supplier name), are a local supplier meeting the requirement of minimum local content (50%) as defined in the above orders for the material against Tender No. _____.

Details of the location at which local value addition will be made are as follows: _____.

We also understand that false declarations will be a breach of the Code of Integrity under Rule 175 (1)(i)(h) of the General Financial Rules, for which a bidder or its successors may be debarred for up to two years as per Rule 151(iii) of the General Financial Rules, along with any other actions permissible under law.

(Seal and Signature of Authorized Signatory)

(xv) The bidder is required to submit Bid Security Declaration in the following format:

BID SECURITY DECLARATION CERTIFICATE

(On Firm's Letter head)

Bidder's Name: _____

[Address and Contact Details]

Bidder's Reference No. _____ Date: _____

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Ref: Tender Document No. _____; Tender Title: _____

Dear Sir/Madam,

We, the undersigned, solemnly declare that:

- We understand that according to the conditions of this Tender Document, the bid must be supported by a Bid Securing Declaration in lieu of Bid Security.
- We unconditionally accept the conditions of this Bid Securing Declaration. We understand that we shall be automatically suspended from eligibility for bidding in any tender in the Procuring Organization for two years from the date of opening of this bid if we breach our obligation(s) under the tender conditions by:
 - Withdrawing, amending, impairing, or derogating in any respect from our bid within the bid validity period; or
 - After being notified of the acceptance of our bid, failing to produce the original documents for scrutiny or the required Performance Security within the stipulated time under the conditions of the Tender Document; or
 - Failing or refusing to sign the contract.
- We acknowledge that this Bid-Securing Declaration shall expire if the contract is not awarded.

d to us, upon:

- Receipt of your notification of the cancellation of the entire tender process or rejection of all bids, or
- Forty-five days after the expiration of the bid validity or any extension to it.

(Signature with date)

(Name and designation)

Duly authorized to sign the bid for and on behalf of _____
[Name & Address of Bidder and seal of the company]

Dated on _____ day of _____ [insert date of signing]

Place: _____ [insert place of signing]

(xvi) The bidder is required to submit Blacklisted Declaration Certificate in the following format:

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BLACKLISTED CERTIFICATE

(On Firm's Letter head)

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Dear Sir,

Tender/GeM Bid No. _____, dated _____

We, M/s _____, undertake that our firm has never submitted any fake, forged, edited, or misleading documents to any Government department in the last three years, and our firm's documents have never been found fake, forged, edited, or misleading by any Government department in the last three years, including the instant bid.

(Seal and Signature of Authorized Signatory)

(xvii) The bidder is required to submit Financial Standing undertaking in the following format:

FINANCIAL STANDING UNDERTAKING

(On Firm's Letter head)

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Dear Sir,

Tender/GeM Bid No. _____, dated _____

We, M/s _____, undertake that our firm has not been under liquidation, court receivership, or similar proceedings, and is not bankrupt.

(Seal and Signature of Authorized Signatory)

(xviii) The bidder is required to submit an acceptance certificate regarding outlined terms & conditions of bid in the following format:

ACCEPTANCE OF TERMS & CONDITIONS OF BID
(On Firms Letter head)

To
The Inspector General,
CISF NCR Sector HQrs.
5th Floor, Block-11, CGO Complex,
Lodhi Road, New Delhi-110003

Ref: Tender Document No. _____; Tender Title: _____

Dear Sir/Madam,

We, the undersigned, solemnly declare that:

1. I/We have downloaded/obtained the GeM bid documents(s) for the above-mentioned 'Bid' from the GeM portal on the date _____.
2. I/We certify that I/We have read the entire terms and conditions of the bid documents (including all documents like Technical Specifications, Bid Details, Buyer Added Bid Specific Terms and Conditions, Buyer Added Bid Specific ATC, Quality Assurance Plan, etc.), and I/We shall abide by the terms and conditions contained therein.
3. The corrigendum(s), if any, issued by your department/organization, has been taken into consideration while submitting this acceptance letter.
4. I/We hereby unconditionally accept the bid conditions of the above-mentioned bid document(s)/corrigendum(s) in its entirety.
5. I/We have prepared the bid in compliance with the specifications/requirements laid down in the bid document.
6. I/We certify that all information and documents furnished by our firm are true and correct. In the event that the information is found to be incorrect/ untrue or violated, your department/ organization may reject the bid or terminate the contract without notice or reason, including blacklisting the bidder for 02 financial years.

(Seal and Signature of Authorized Signatory)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.

7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---